

# BATTERY BOX DELIVERY

## Flow Chart

01

Customer contacts ERP UK for a free battery collection box via [www.erp-recycling.org/uk/batteries-request](http://www.erp-recycling.org/uk/batteries-request)

02

Click on the "**Battery box delivery form**" button and completes all the required fields

03

Once completed, please tick the **Captcha** before clicking "**Send**"

04

You will then receive an **email receipt and an individual tracking number** e.g. **erp-bc-20191225-000000**

05

Please note that after logging your request, it will take up to **10 working days** to receive a delivery

06

Delivery is then scheduled with ERP UK supplier

07

Battery box is delivered within **10 working days**

08

For battery box delivery queries, please refer to the "**Battery box delivery and collection FAQs**" on the "**Batteries request**" page

09

Otherwise, contact the ERP UK Operations team via [ukoperations@erp-recycling.org](mailto:ukoperations@erp-recycling.org) quoting their **reference number**